

FAMILY TOOLBOX VALUES

Our values shape everything that we do.

We give tools, not answers.

We believe that everyone has skills and strengths, so when people need a helping hand, we see what's already strong and coach to build up knowledge, skills and confidence. In all our relationships – whether families, communities or colleagues, we always do with - not to.

We make sure families stay in control.

We are removing the language and behaviours of referrals, professional assessments, levels and thresholds so that we can really get to the heart of what's going on for families, as and when they choose.

We work together.

We don't just work together to get a great result: working together is, in and of itself, a great result. Everything we do is about building positive relationships (professionally and personally), so we put time, effort and commitment into building relationships with one another, being shaped by the perspectives and experiences of those around us.

We keep things simple for families.

We prioritise people, over systems, processes and procedures. It's simple to get involved with - we're joined-up and accessible and we make sure that families can access something that can help them straight away. We speak in simple terms, and talk about asking for help as the way you show you're a great parent – not a failing one.